

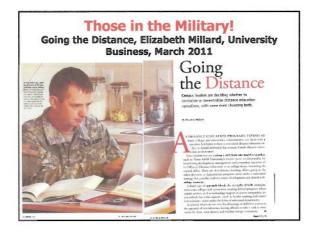
Curt Bonk, Professor, Indiana University President, CourseShare, Inc. cjbonk@indiana.edu http://mypage.iu.edu/~cjbonk



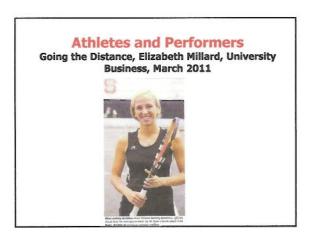


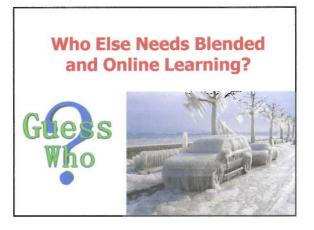


# Who is demanding fully online and blended learning?

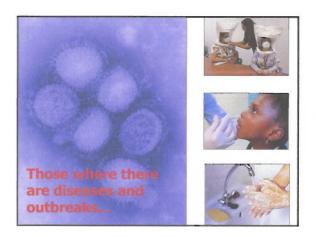


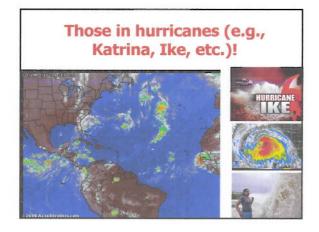


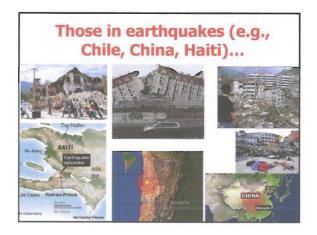










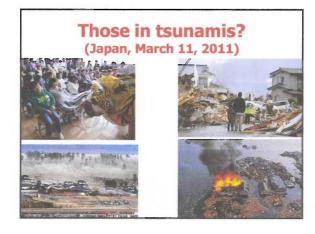


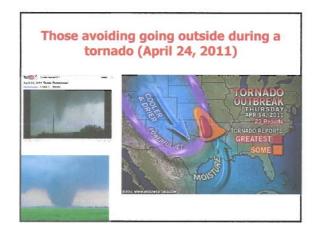














#### What I will discuss...

- 1. Definitions of blended learning
- 2. Advantages and disadvantages
- 3. Models of blended learning
- 4. Examples of blended learning
- 5. Implications for blended learning







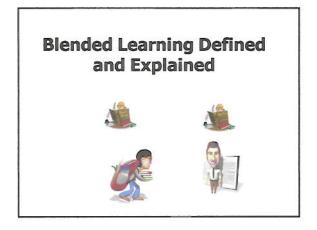
# Handbook of Blended Learning (HOBLe)

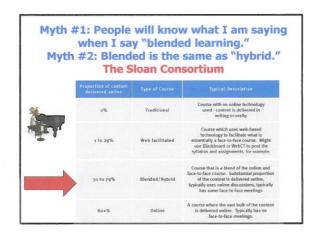
- University of Phoenix, Capella University, JIU, National University
- Microsoft, IBM, Sun, Cisco, Macromedia, Oracle, WebCT
- · The World Bank, the DOD in USA
- In Canada: York University and the University of Calgary
- Other universities in Japan, Korea, Malaysia, Singapore, China, NZ, South Africa, Israel, Mexico, Australia, Wales, England, USA



AZZ



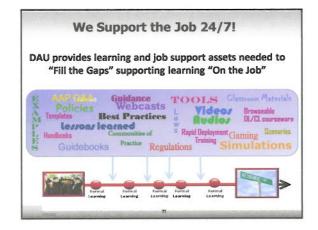


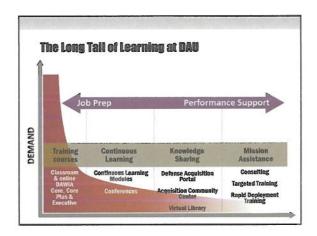


Myths #3: Blended learning is easy to define. Myth #4: Blended learning is hard to define. Blending Online and F2F Instruction

 "Blended learning refers to events that combine aspects of online and face-to-face instruction" (Rooney, 2003, p. 26; Ward & LaBranche, 2003, p. 22)



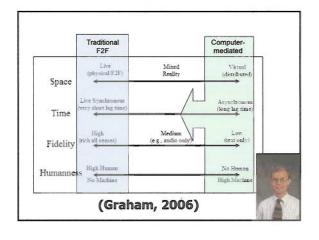




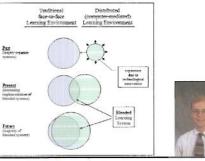
#### **DAU Description of Blended Learning**

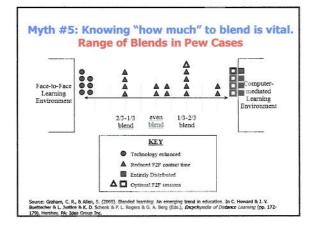
"We blend classroom and on-line by requiring the use of on-line knowledge assets to complete the classroom course. We also blend on-line pre-requisite courses prior to classroom follow-on courses."

Christopher R. Hardy, Ph.D. Director, Global Learning and Technology Center (May 9, 2011)



#### Historical Emergence of Fully Online and Blended (Graham, 2006)





### Myth #6: Blended learning works everywhere. Where is Blended Beneficial?

- Large Classes (spanish, intro psych, algebra, elementary statistics, biology)
- · Classes with working students
- · Students spread over a distance
- · Classes with certification
- · Classes with need for standardization
- New requirements for a profession
- · Writing intensive classes
- · Theory classes



#### Examples of Blended Learning, Margaret Driscoll, e-Learning, March 2002

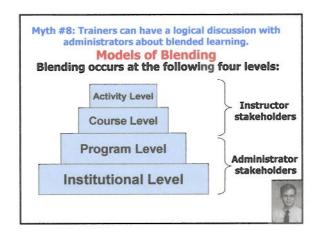
- · Put assessments/reviews online
- Follow-up in community of practice
- · Put reference materials on Web
- Deliver pre-work online
- Provide office hours online
- Use mentoring/coaching tool
- · Access experts live online
- Use e-mail and instant messaging



Myth #7: People learn more in face-to-face settings than blended or fully online ones. Fully Online and Blended Learning Advantages

- 1. Increased Learning (better papers, higher scores)
- 2. More effective pedagogy and interaction
- Course access at one's convenience and flexible completion (e.g., multiple ways to meet course objectives)
- Reduction in physical class or space needs, commuting, parking
- Increased opportunities for human interaction, communication, & contact among students
- 6. Introverts participate more





1. Activity- and Course-Level Blends
Blended learning systems: Definitions and directions
(Osguthorpe & Graham, 2003)

Learning Activities

Students

Instructors

Face to face
Online

Online

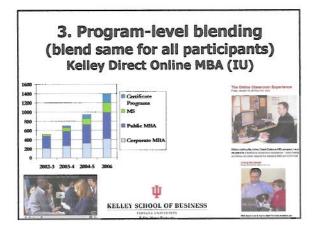
Online

Online

Instructor

Instructors

Online
Instructors



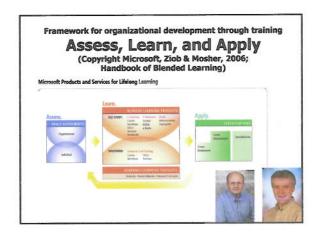
Myth #9: There is a best model of blended.

AMA Special Report, Effectively

Implementing a Blended Learning Approach
(Steven Shaw & Nicholas Igneri, 2006)

Before Seminar Color
Prepare
Assess
Knowledge
Plan
AMA at Work: lifelong learning. lifelong growth

Source American Management Association, AMA at Work





#### 4. The Open U Malaysia (from Abtar Kaur)



- Started August 2001 : approx. 800 students
- Total students (2005): approx. 33,000
- Total students (2010): over 85,000
- Total full-time academic staff:
   60
- Total part-time academic staff (tutors): approx 3,000
- 33 Learning Centres (7 Regional Centres)
- Pedagogical approach: Blended Learning



#### 4. Institutional-level Blending (Brian Linquist, University of Phoenix)



- · Completely online courses
- · Residential F2F courses
- Blended Courses
  - Local Model = 5 week courses with first and last week F2F
  - Distance Model = 5 week courses with half first and half last week F2F (the last meeting of one course is coordinated to be back-to-back with the first meeting of the next 5 week course)

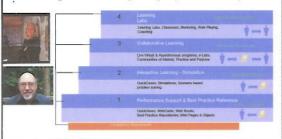




Myth #9: Blended learning in higher education is vastly different from the training world.

The IBM Four Tier Learning Model.

Blending Learning for Business Impact – IBM's case for learning success. Nancy Lewis, VP, & Peter Orton, IBM



Myth #10: If you read the enough research you will be able to know the impact of blended learning.

- 1. Improved Pedagogy
  - · Interactive vs. Transmissive environments
  - Authenticity integration into work
- 2. Increased Access/Flexibility
  - · Reduced seat time courses UCF M courses
- 3. Increased Cost Effectiveness
  - · Corporate: ROI IBM 47:1, Avaya, Microsoft
  - · Higher Ed: PEW Grants

Part II: 13 Fully Online and Blended Learning Problems and 35 Solutions



#### Problem Situation #1: Brief FTF Experiences

 Face-to-face (FTF) experiences are brief, one-week journeys.
 Need to need to build selfconfidence, create social supports, teams, camaraderie, etc.

# Ok, Million Dollar Question: What can you do in 1 week?



#### Blended Solution #1+.

#### Sample Activities for Brief Meetings

- Assign web buddies, email pals, critical friends based on interests, confidence, location, etc.
- 2. Ice breakers—paired introductions, corners.
- 3. Solve case in team competitions with awards.
- 4. Test technology in a lab.
- 5. Assign teams and exchange info for small teams using text messaging.
- 6. Library (digital and physical) scavenger hunt.
- 7. Do a podcast documenting the meeting.
- 8. Have everyone create a blog on the experience.
- 9. Open an e-portfolio for each student
- Brainstorm how might use technology in program.

#### Problem Situation #2: Student Absenteeism

 Students miss class to attend a conference or event or a personal problem arises. Or students asks to watch the class a second time.







### Blended Solution #2. Post Courses in YouTube and iTunes (e.g., Berkeley)







# Problem Situation #3: Facilities and Time

 Limited facilities or rooms for teaching. Or students cannot make it to class every week or are working full time.







#### Blended Solution #3.

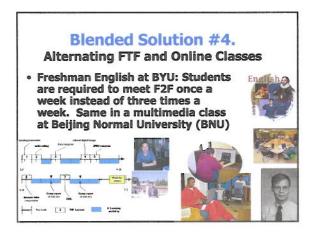
Webcast Lectures ands Videostream for Remote Students (Tegrity, Echo360, Mediasite, etc.)











# Problem Situation #4: Web Supplemental Activities

 Fail to finish class discussion or other activity in time. Or desire to integrate the Web more in your face-to-face instruction or outside of class. Want to provide course resources and activities for students to explore.





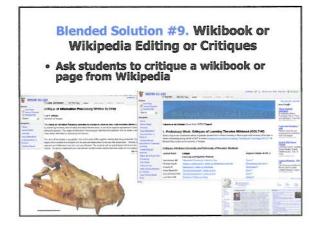




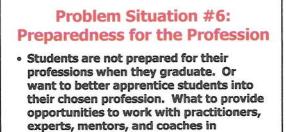
#### Problem Situation #5: Student Learning Control

 Want to give students more control and ownership over their own learning. Want to foster student generative learning or being authors of their own knowledge.





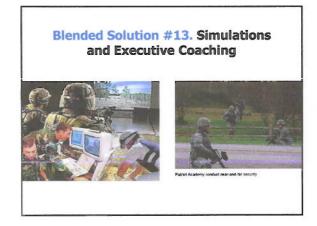


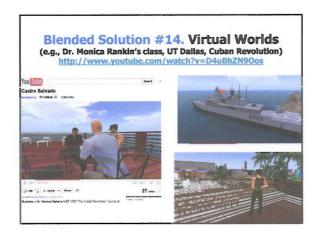


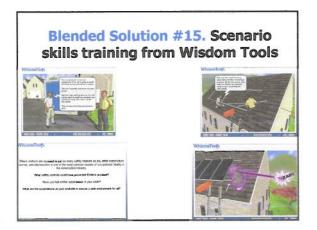
authentic learning environment.

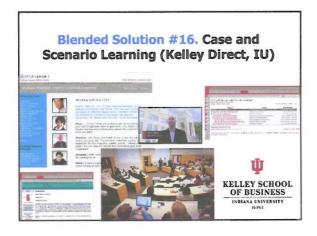


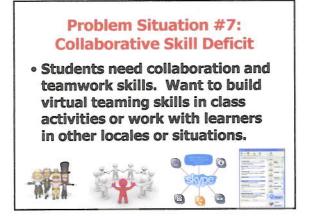


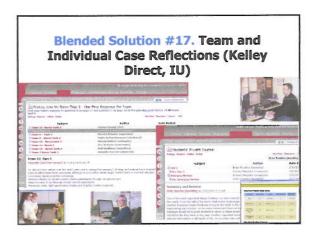












#### Blended Solution #18. Simulation Games



#### **Blended Solution #19. Online Role**

Play (Tulane University, Exercise for Renewable Energy, Freeman Sch. of Business, roles include power traders, electric utility analyst, independent power producers & utility dispatchers)





#### Problem Situation #8: Student Reflections and Connections

 Students are not connecting content. They are just turning pages and going through the motions. Minimal student reflection is seen.



Blended Solution #20. Expert Video
Reflections and Scaffolds online (e.g., A
Blended Case Example - Lilly Strategic
Negotiation Training)





#### Problem Situation #9: Learning Community

 There is a preference for creating an online learning community in order to increase student learning and retention in the program. Such a community might be in a single class or across a series of classes.





# Blended Solution #21. Working In Virtual Teams (e.g., Collanos, Ning, Groove, SharePoint, Google Docs)



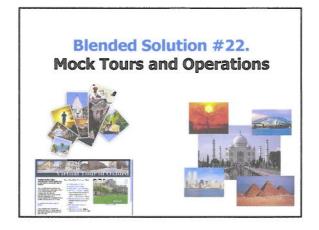
#### Problem Situation #10: Need to Visualize Content

 Content is highly visual in nature and difficult to simply discuss in class. Or students have a preference for visual learning.

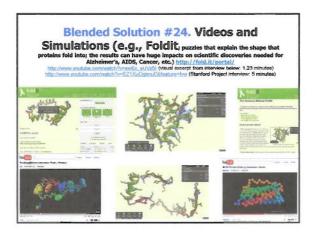












#### Problem Situation #11: Need for Hands-On Learning

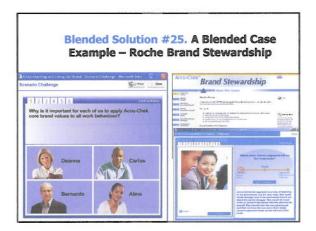
 To learn the material requires that students try it out in a lab or real-world situation. Or students prefer hands-on learning activities.

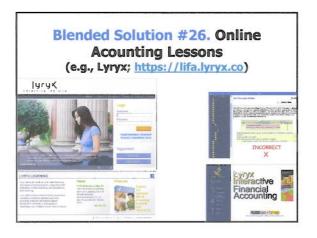


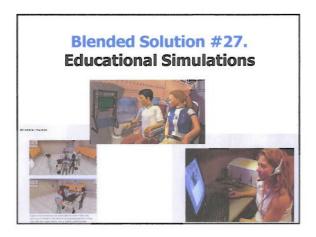


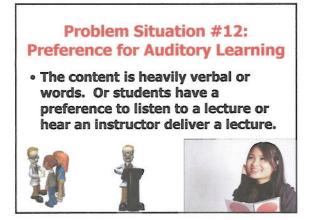




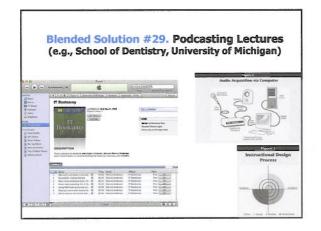














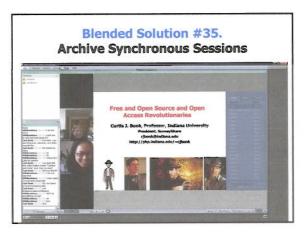


#### Problem Situation #13: Lack of Instructor Presence

 Students need to see or hear from the instructor. They need a sense that the instructor is supporting their learning. They prefer face-to-face but are willing to try online.







## Trends, Implications, and Challenges for Blended Learning

- 1. Faculty and students are more mobile.
- 2. Students more choices.
- 3. Student expectations rise.
- 4. Greater self-determined learning.
- 5. More corporate university partnerships.
- 6. Courses increasingly modular.
- 7. Less predefined schedules.
- 8. When teaching less clear; when learning less

#### Again, this talk covered...

- 1. Definitions of blended learning
- 2. Advantages and disadvantages
- 3. Models of blended learning
- 4. Examples of blended learning
- 5. Predictions for blended learning
- 6. Challenges for blended learning





# Poll #1: How many ideas did you get?

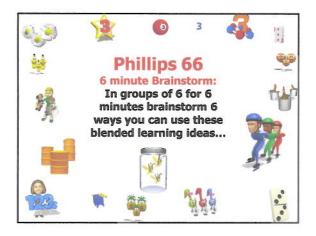
- 1. 0 if I am lucky.
- 2. Just 1.
- 3. 2, yes, 2...just 2!
- 4. Do I hear 3? 3!!!!
- 5. 4-5.
- 6. 5-10.
- 7. More than 10.





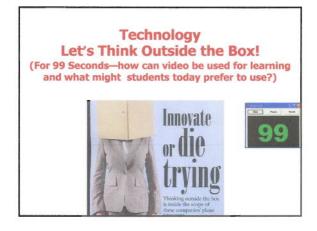


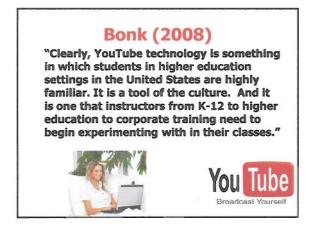






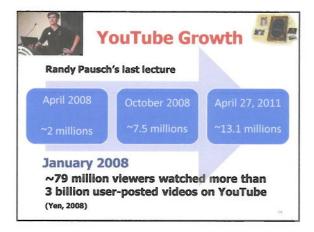












#### Elliott Masie, Learning Trends, March 2, 2010

"Raising bandwidth, lowered equipment costs, ease of editing and growing expectations of learners will make video a profound component of our learning efforts going forward."





#### Elliott Masie, Learning Trends, March 2, 2010

- · Video "YouTube" story segments
- · Video Podcasts
- · Video Reports Webcam Captures
- · Produced Video for Learning Modules
- · Skype (with video)
- Webinar Video Elements
- High Definition Video Conferencing (up tp 4 Megs)

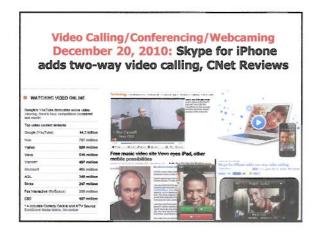
#### Elliott Masie, Learning Trends, March 2, 2010

- · Telepresence Video (Beyond 6 megs)
- · Flipcam and iPhone Video Clips
- · Webchat Video
- · Video Capture of Seminars and Classrooms
- · Video Keynotes Live and Asynchronously.
- Video Guests in Workshops and Conferences
- · Video Coaching











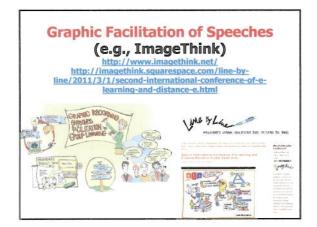






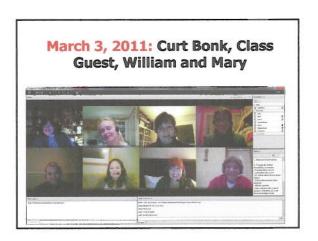




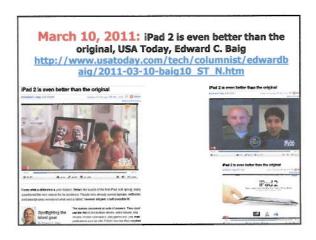






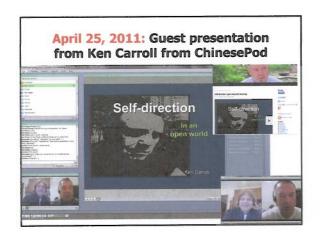
















#### Why Use Video?

- Importance of shared online video: educational psychologists such as David Ausubel (1978) argued that knowledge was hierarchically organized.
- New learning concepts and ideas to be subsumed under or anchored within prior learning experiences.



#### Why Use Video?

- Ausubel suggested that new info is going to be meaningful if it is anchored (i.e., attached or related) to what learners already know and understand.
- YouTube videos can help in that regard.
   A key part of this effort is finding ways to link prior learning experiences to new concepts and ideas.





#### Why Use Video?

 Advance Organizers: Provide a context, richer learning, can be replayed for key concepts, bring students to the real world, discussion, reflection, common experience, and the potential for higher order thinking skills.



#### Why Use Video?

- Dual coding theory (learning information verbally and visually is more richly stored): Alan Paivio.
- Anchored instruction and macrocontexts: John Bransford and colleagues.
- 8. Multimedia theory: Richard Mayer.









# Which of these video sharing sites do you use?

- 1. BBC News Video and Audio
- 2. CNN.com Video
- 3. MSNBC.com
- 4. Google Video, Yahoo Video
- 5. Current TV
- 6. Fora TV
- 7. MIT World
- 8. YouTube, YouTube Edu
- 9. TeacherTube
- 10. Link TV, Explore, Global Pulse, Latin Pulse
- Howcast, Big Think, WonderHowTo, Explo.TV, NASA TV, ClipChef, TV Lesson, BookTV, Edutopia videos, MonkeySee, doFlick, the Research Channel, iVideosong

Video

**Video Sharing Websites** 



























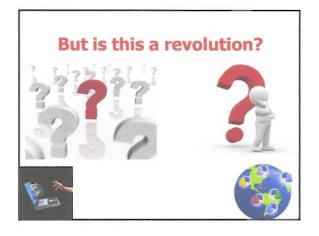


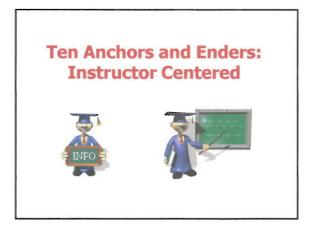








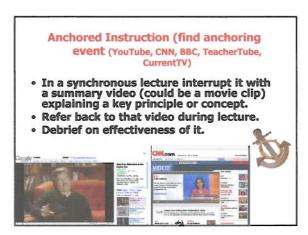




#### 1. Online Video Anchoring

Online videos are used as an anchor or advance organizer of a class lecture.





# Learning and Memory Videos Vi

#### 2. Online Video Ender

Online videos are used after discussion and activities as a class "ender" or capstone event.



#### 3. Anchoring and Ending

One or more online videos are used to start discussion as well as others at the end of the class to draw a sense of closure to that discussion.



# 4. Online Class Previews and Discussions

The instructor(s) finds videos and then posts them to the course management system for students to watch prior to or after class. If students participate in an online discussion based on such videos, the instructor should be clear about the length of post (e.g., two paragraphs) and how many comments of peers to respond to.



#### 5. Anchor with Discussion

The instructor(s) finds videos and shows them in class and students discuss them in small groups with certain assigned tasks.



#### 6. Pause and Reflect

The instructor(s) plays a portion of a YouTube video and pauses for reflections and then continues playing the video which is followed by still more class reflection.

#### 7. Key Concept Reflections

Instructor shows the YouTube video and asks students to reflect on concepts embedded in it. He may replay the video 1-2 more times while prompting the class for certain key concepts. He might ask students to say "pause" when they see a concept from a particular chapter or unit displayed.

00

J. 1988

# 8. Video Anchor, Lecture, and Test (VALT)

Instructor(s) might show 1-2 YouTube videos at the start of a class and then lectures on topics related to concepts in those videos. When done lecturing, the instructor might show the same YouTube videos and ask for student reflection papers or discussion of what concepts are displayed in them. Such an activity might be embedded in a course quiz or examination.





#### 9. On-Demand Conceptual Anchoring

Instructor pauses a class activity or discussion at any moment and shows a YouTube videos related to a concept, theory, or idea being presented or discussed.



#### 10. Videoconferencing Anchors and Enders

YouTube videos might be shown in a videoconference or Web conference with other classes and then used to spur discussion and interaction across sites. Controversial videos might be purposefully chosen to foster such interaction.

#### Ten Anchors and Enders: Student Centered





#### 1. Course Resource Provider Handouts

Students find videos and show them in class and discussion unfolds. Students assigned as the cool resource providers for the week are asked to create a handout for the videos and other course resources selected.

#### 2. Class Previews of Student Anchors

Have students (as cool resource providers) find videos and share with the class which previews them prior to the class meeting and discussion of them.



#### 3. Collaborative Anchoring

A pair of students as well as the course instructor each find a few relevant videos for the week and then share what they have found with each other and decide which ones to use in class.



#### 4. Student Anchor Demonstrations

Each student brings a video to class and presents and explains how each one is related to course concepts. A coinciding handout of videos and concepts is recommended.

#### 5. Anchor Creators

Students create their own YouTube videos to illustrate course concepts.





#### 6. Anchor Archives

An archive is created of videos from previous years and students are asked to update them.





# 7. Video Anchor Competitions

Students find relevant videos and send the list to the instructor(s) for viewing and selecting. The students whose videos are selected might receive special class recognition or bonus points.

# 8. Video Sharing and Ranking

Students might share YouTube videos across class sections or institutions and perhaps rate those posted by their peers.





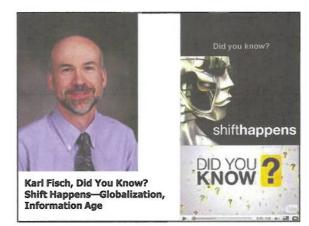
#### 9. Video Anchor Debates

Students are asked to find YouTube or other online video content on the pro and con sides of a key class issue and then use them in face-to-face or online discussions and debates.



#### 10. Anchor Creator Interviews

Students find YouTube videos relevant to course concepts and email interview the creator about the purpose and potential uses of the video or perhaps request that the creator join the class in a synchronous chat.



#### Bonk (2008)

This is just a small sample of possibilities that each of us now has to learn with shared online video. Seems nearly everyone can find educational uses for shared online video. The potential is immense. Access is increasing. Better evaluation methods and indexing schemes are needed. The time has ripe to put these millions of free videos to work. It may be up to you!





# Turn and Share 1-2 ideas you can use...



# But who can use shared online video?







#### Audiences and Uses of Shared Online Video

1. Instructors: start or end a class with online video as an anchor for student discussion and debate, while asking students to reflect on concepts embedded in the videos that relate to course content.





#### Audiences and Uses of Shared Online Video

2. Formal Learners: find and present online videos to show to the class that demonstrate concepts, provide an historical context for learning material, or integrate multiple topics as well as those that they simply find inspiring within a field of study.



#### Audiences and Uses of Shared Online Video

3. Informal Learners: browse and watch instructional video sites for situation specific needs and personal interests, including business and finance, healthcare, cooking, crafts and hobbies, sports and fitness, relationships, parenting, travel, technology, and so on.







#### Audiences and Uses of Shared Online Video

4. Curriculum Developers: embed critical video snippets or complete lectures at key points in a course for learner reflection.



#### Audiences and Uses of Shared Online Video

5. Librarians: create videos to demonstrate how to use technology resources and tools to access information as well as call attention to any changes in materials, networks, procedures, and operations.

#### Audiences and Uses of Shared Online Video

6. Executives, Administrators, and Consultants: open or close meetings using short online videos to foster debate or reflection on recent problems, strategic plans, or upcoming events.

#### Audiences and Uses of Shared Online Video

7. Training Managers: make available a series of videos that employees can watch on-demand when the need arises; especially short, instructional ones that are adapted to hectic schedules and pressing demands.





#### Audiences and Uses of Shared Online Video

8. Conference Directors and Keynote Speakers: post complete or short summary videos of invited talks and keynote speeches prior to or after a workshop, conference, institute, or summit as a means of sharing and reflecting upon that event.







#### Audiences and Uses of Shared Online Video

9. Bloggers: point to online videos that exemplify a recent issue or emerging trend linking to their blog reflections or extending well beyond them.





#### Audiences and Uses of Shared Online Video

 Podcasters: embed links to shared online videos that relate to a particular podcast session or set of online audio files.





#### Audiences and Uses of Shared Online Video

11. Global Educators, Consultants, and Heads of Non-Profit Agencies: post

videos that exemplify a mission statement or stated goals as well as recent societal issues and problems as a means of attracting attention and dialogue.





#### Audiences and Uses of Shared Online Video

12. Government Agencies and Politicians: post online videos that relate to proposed or newly adopted policies, activities, and events.



#### Audiences and Uses of Shared Online Video

 Retirees: watch online videos to learn new skills and competencies or explore personal hobbies and interests.





#### Audiences and Uses of Shared Online Video

14. Unemployed: search for and access videos that can add new skills, fine-tune existing ones, or arouse new career interests altogether as well as share what has been found with others in the same situation.



- When using shared online videos, consider the learning theory or approach makes them more powerful than other media.
- 2. Assign students to reflect on why or how you used them.

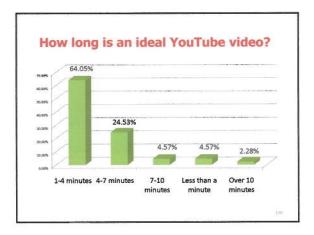


#### **Advice and Guidelines**

- 3. Length of video for activities should be less than 10 minutes and preferably under 4 minutes.
- Considering offering online video creation as an option—can foster student creativity.







#### **Advice and Guidelines**

- Instead of finding all course videos, offer the student the chance to find and show 1-2 free online videos.
- Watch and approve all videos before selecting.





#### **Advice and Guidelines**

- 7. Test videos online (or, if FTF, in the room you will use) to check for link rot or video removal.
- 8. Have back-up videos in case do not work or are taken down.



#### **Advice and Guidelines**

9. Have a guidesheet, job aid, or scaffold to help students evaluate the validity of sources (issues of credibility/authority, quality, design, etc.)





#### **Advice and Guidelines**

 Many unconventional videos might be used to emphasize key points from class (e.g. old television programs or other noneducationally produced).



#### **Final Thoughts**

It is important for instructors to begin to reflect on the power of such online video technology, to experiment on their use, and to share their results.



Poll: How many ideas did you get from the second part of this talk?

- a. None-you are an idiot.
- b. 1 (and it is a lonely #).
- c. 2 (it can be as bad as one).
- d. 3-5
- e. 6-10
- f. Higher than I can count!



